

Utfärdare

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Datum

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## ANNOUNCEMENT

### Product

VICS, Volvo Interactive Customer Service

### General Overview

VICS and TSO have now been integrated into one product. The combined product is called VICS. VICS is a Volvo-adapted TSO-environment which offers a wide field of application. The NEW VICS includes the following products:

- TSO for system development (the "old" TSO)
- DB2
- Information Center (IC) products; IC/1, ICU, ESS, and others
- SAS
- Text and Image

A new product replacing VICS-text. A separate announcement will be distributed.

### Product Benefits

The consolidation of VICS and TSO creates one common interactive environment. This results in enhanced functionality and ease of operation for the users.

### Product Description

The new combined interactive environment becomes available at the time of this announcement. Products previously available under VICS and TSO remain unchanged and will in the future be available in the same manner as before.

Users of the new VICS will primarily be affected by a new log-on procedure which is an adaptation of IBM's CUA (Common User Access).

Information about the changes in the log-on procedure, as well as other information, will be distributed to all users well before the new VICS is installed in production.

### Limitations

The new VICS can be reached from all terminals and PCs which use or simulate 3270-communication. TTY-terminals are not supported, which is the same limitation as in the present VICS and TSO.

### Registration/User Support

As before, registration is handled by Department 2170 at Volvo Data, telephone +46-31-667060. This Department also supplies primary customer support.

Inquiries concerning products in VICS should be directed to your market representative or Department 2910, Volvo Data, telephone +46-31-669111.

### Support Class

Class A in accordance with Volvo Data's classification rules.

### Price Structure

TSO and VICS services have been charged using a base price plus an additional fee for specific product use such as DB2 under TSO and VICS, or IC under VICS. The present VICS-system requires interference in systems software in order to create data for invoicing. It is also difficult to follow-up on all types of use, which in some respects results in unfair debiting. Moreover, the logging of VICS-utilization consumes extra computer resources.

Therefore, the NEW VICS-service will be charged at a fixed PU-price per customer environment. The PU-price, however, will be dependent on the product mix in the respective environments. A reduced price will be available outside of normal office hours, e.g., between 6 PM and 6 AM.

In other words, this means that a VICS-user who in "his" environment uses a specific number of PUs will be charged the same price independent of whether the resources are used through DB2 or IC.

Prices in accordance with the 1989 Corporate Price List.

VICS for PARTS, PENTA, VSB, other V1-customers and VHK.

Base	15.30	
Addition for IC	2.25	
Addition for DB2	1.30	
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Total price per PU:	18.85	Nighttime 12.30

VICS for VCC, VTC and other customers in the V2-environment and VD-environment.

Base	15.30	
Addition for IC	2.25	
Addition for DB2	1.30	
Addition for SAS	0.55	
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Total price per PU:	19.40	Nighttime 12.85

Please refer to the separate announcement regarding price information for Text and Image in the VICS-environment.

As a whole the new charges mean increased prices for current TSO-users, while current VICS-user prices will be reduced. An average user in the new VICS-environment will in principle see no change in costs.

The cost reduction resulting from the consolidation of VICS and TSO will go into effect with the 1990 Corporate Price List.

#### Availability

The new VICS will be in production in September 1989.

Göteborg September 11, 1989

VOLVO DATA AB



Gökan Kling

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