

Utfärdare
2150S.Brodd/bj 2073Datum Bilaga Flik Reg nr
84-02-03Ärende
FICHEHANTERING

Vad du kanske inte visste om FICHE!

Ditt fiche kan ha ett av tre följande utseende:

Svart text	-	Original
Blå text	-	Kopia (Positiv)
Vit text	-	Kopia (Negativ)

ORIGINAL

Data på originalfiche med krav på arkivbeständighet enl t ex bokföringslagen skall behålla läsbarheten i mera än 10 år. För att undvika att originalfiche förstörs genom oaktsamhet t ex genom att den glöms bort i en tänd fichläsare etc med ned-satt arkivbeständighet som följd skall för dagligt bruk alltid en arbetskopia beställas och originalet lagras på betryggande sätt.

FILMLEVERANTÖRENS REKOMMENDATION:

Hanteringen av denna film bör vara sådan att repor och andra skador undviks. Den bör hanteras så lite som möjligt. Eftersom denna film framkallas med värme och har framkallningsämnet ingjutet i emulsionen, kan mycket hög värme eller en mycket stark ljuskälla, som t ex i vissa läsapparater, orsaka ytterligare framkallning av filmen. Detta kan resultera i att filmens bakgrund mörknar. När filmen tas ur läsapparaten upphör framkallningen och någon förändring av filmen sker inte om filmen arkiveras rätt.

Förvara originalen mörkt i 21 grader C och 50% relativ fuktighet eller lägre. Luften i arkivet skall vara fri från gaser, smutspartiklar och andra föroreningar. Under dessa förhållanden kommer filmen att vara användbar i minst 100 år.

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Föreligger inget arkiveringskrav är det en bedömnings sak huruvida en arbetskopia behövs med hänsyn till läsfrekvens, krav på ytterligare kopior längre fram etc.

KOPIA

Har ditt fiche blå text är det en sk. Diazo-kopia.

Denna kopia framkallas med värme och Ammoniakgas och är mycket reptålig och värmebeständig (Dock ej arkivbeständig).

FILMLEVERANTÖRENS REKOMMENDATION

Eftersom denna film är en arbetskopia och därmed hanteras mycket, kan man inte ange någon exakt livslängd på den. Filmen kan t ex blekna något om den "glöms" kvar flera timmar i en påslagen läsare som har ljusstark lampa. Förvaras filmen under samma förhållanden som originalen kan den sparas i flera 10-tal år.

Har fichtet vit text är det en sk. Vecikular-kopia.

Denna framkallas endast med värme och är för oss som jobbar med fiche klart miljövänligare.

För din del är fördelen framförallt att damm och annat ej syns så tydligt. F.ö är det nog en smaksak om man vill använda positiva eller negativa kopior.

FILMLEVERANTÖRENS REKOMMENDATION

Denna film är en arbetskopia som hanteras mycket och någon livslängd på en sådan film är svår att ange. Filmen bör skyddas mot för hög värme och ej lämnas i en läsapparat för länge. Förvaras filmen i högst 21 grader C och en relativ fuktighet på 15-50% med kontrollerad renhet av luften kan man förvänta sig en livslängd på åtminstone 15 år.

Påpekas bör i detta sammanhang att dessa tre olika filmtyper aldrig skall förvaras tillsammans.

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FICHEHANTERING

Fler frågor!

Du kanske vill ha större text?

Gillar den andra typen av kopia bättre?

Är Din ordentligt rengjorda läsare den rätta?

Hämta svaren där sakkunskapen finns:

DATAPRODUKTION 2150
VOLVO-DATA
Tel. 031 592073

Denna information har tillkommit på uppmaning från Volvo Intern Revision i syfte att ficheanvändare skall ha korrekt underlag från AB Volvo-Data för utformning av egna rutiner, för beställning, hantering och arkivering av fiche på ett tillförlitligt sätt.

Printed by: 2510 INGE FORSBERG 031-667495

Subject: ?? 92-05-19

--- Received from VD.2103HR 031/667130 92-05-19 13.42
-> VD.INGE INGE FORSBERG 2510

Hej Inge

För 2 månader sedan föreslog jag till Cliff att Kent skulle komma till Gbg denna veckan. Jag har i och för sig inte fått svar ännu från G'boro men via omvägar (2500TS) fått höra att Kent preliminärt kan komma någon gång under perioden Sep/Okt.

Mvh

Håkan

--- Received from VD.INGE 031-667495 92-05-19 12.57
-> VD.2103HR HÅKAN ROBERTSSON 031-667130 2103

Hej Håkan

Enligt mina anteckningar har du Kent Becraft hos dig denna veckan. Stämmer det? Mats V hade några prylar han vill få medskickat till Greensboro och Kent är ju en möjlighet.....

/ Inge

RSE 52927

Printed by: 2510 INGE FORSBERG 031-667495

Subject: GGG-möte 26/5 92-05-21

--- Received from VD.TS 667790 92-05-21 12.22
 Vi kör GGG-möte i Akvariet tisdag den 26:e maj kl 1430-1630.
 Det är den bästa kompromiss jag får till, alla kan inte men
 det blir inte så många som inte kan.

MVH/Tomas

--- Received from VD.TS 667790 92-05-19 21.40
 Det har tagit lite tid för mig för att få ut protokoll från
 GGG-mötet i Gent. Men nu är det gjort och jag vill också kalla
 ihop till ett möte för att berätta lite vad som hände på mötet
 och för att diskutera och ta tag i ett antal aktiviteter som
 blev följden av det mötet.

Jag kanske är för sent ute, men är det möjligt att få ihop
 er till ett möte tisdag eftermiddag den 26:e maj? Tex 13-15
 eller 15-17.

Går inte det så får det bli måndag den 1:a juni kl 10-12.

MVH/Tomas

-> VD.INGE ✓	INGE FORSBERG	2510
-> VD.BC ✓	BERT CHRISTENSSON 031-667506	2520
-> VD.PPL ✓	PERRY LUNDQVIST	2540
-> VD.LD ✓	LARS DANIELSSON TEL.031-667479	2510
-> VD.2103HR	HÅKAN ROBERTSSON 031-667130	2103
-> VD.8015GS	GUNNAR SVENSSON	8015
-> VD.CONNY ✓	CONNY JOHANSSON	2510
-> VD.PETERH	PETER HÅKANSON	2230
-> VD.MARTINS	MARTIN SÄRNBERGER	2210
-> VD.HCJ	HANS C JOHANSSON	2240
-> VD.BO	BOSSE OLSSON	2230
-> VD.PER	PER ÅGREN	2230
-> VD.BENGTR	BENGT RYDBERG TEL 669666	2110
-> VD.TSV ✓	THOMAS SVENSSON	2830

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Subject: GGG-möte 26/5

92-05-21

nasta möte i Nov.Notes from GGG-steering group meeting in Gent april 27-28 1992.

US
 Participants: { John Turner, Cliff Thompsson
 S { Ronny Wester, Lars Åström, Hans Orrheim,
 Tomas Svensson
 B { Eddy Boone, Hubert Francet, Christer Pernblad,
 Ivan Van Eenooe

The meeting in Gent was a steering group meeting for the GGG-project and the purpose was to present the project so far and make decisions for the continuation of the project. The meeting was very well hosted by Eddy and we had 2 full and productive days of work. The project was started almost one year ago and this was the third steering group meeting.

General notes:

Resp

- a longterm objective is to have similar services for our 3 datacenters, with some local amendments to some of the services due to different local requirements. We should develop a model for how to define a service which gives a clear definition of the service and what is included. TS
- there are complaints from both VEDA and VDNA that NEWS to the Volvo Data systems is not always in english TS
- the groups that we have created for the different sub-projects with members from VD, VEDA and VDNA are jointly responsible for the development within its area. The groups must together maintain a product development plan for the subproject that leads to a standardization between our datacenters. The plan should be updated yearly and should include plans, projects, evaluations of software, installation of new software and/or functions. The groups should improve the exchange of information regarding plans and activities at each site and we should reach a point where it is as normal to have contact with the colleagues at the other sites as to have contact with the colleagues at own site. Due to its size Volvo Data has a big responsibility in keeping VDNA and VEDA informed of activities at VD.
- products must be costjustified by each datacenter. The alternative for this is that we make one total calculation for the 3 datacenters and that Volvo Data subsidizes products and equipment that can not be costjustified at VEDA or VDNA. The consequences of this are not analyzed and will not be because we agree that it is right that each datacenter must justify its investments. This of course also means that it will not always be possible to reach a fully standardized environment, which in itself could mean a higher cost due to that the benefits from a standardization are lost.
- we need to create a model to use when evaluating software. The model should include the aspects to consider, steps to be taken and how to costjustify the investment, i.e. how to measure costs and revenue from the usage of a software.. TS PL

Common Platform:

- need to run a special project to define and decide on how to document and where to store the documentations in order to make it easy and possible for everybody, also at VEDA and TS

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VDNA, to find and print documents.

- Cliff described that it took VDNA more than 2000 hours to create a new LPAR for VMEA although MEXPACK was used. The reasons for this must be analyzed. 2510IF
MV 700-750
- An experience from VDNA was also that MEXPACK is a technical environment and doesn't include an operational environment (procedures, tools, etc) 2510IF
Sala bas. Fax 7/2.
- VDNA has experienced NJE-problems. The problem is a result of breaking the NJE-rules. RW demanded a solution within 3 weeks. TS/CT ok
- VDNA needs assistance from VD to inform and educate VDNA-personel and customers in VICS. Today VICS is not fully accepted by VDNA or their customers and VD must assist in this work. 2520BC
- both VEDA and VDNA demands that work starts to define a common minimum GGG-standard for name-standards, JCL, output-classes, etc. TS
- E+ should not be used as a language when creating tools etc. We need to define languages supported and which could be used. TS
- the activity plan in the subproject specification should be updated to reflect this years activities. 2510IF

Databases:

- Volvo Data has installed a lot of different tools in the database-area. These tools are sometimes expensive and it will not be possible for VEDA and VDNA to costjustify these tools. We need to analyze the tools used and find out for how long these tools will be used. 2540PL
- the automation of IMS and DB2 is not fully clear to us. If it hasn't been done it is important that Perry and Håkan defines the strategy and tools for how to automate the dabaseproducts. PL
- DBRC-installation at VDNA will be delayed by 6-9 months, due to low customer acceptance
- we will run a prestudy to find out what must be done and the resources needed to develop the tool JCLGEN as a GGG-tool. The prestudy should also propose responsible organization for the tool. Hubert is responsible for the prestudy, depts 2830 2120 and 2540 should be involved HF
- Hubert insists on a project to convert ADF-applications in order to get rid of the product at VD and VEDA. No decision taken at the meeting. HF

Storage Management

- Lars Danielsson must look into the fears that Cliff has that HSM and DSS are not suitable and fast enough for VDNA. This will be done when Lars visits VDNA after this summer. LD

Port till före,
40. Anti-jungarna
system

SUSF
1048

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92-05-21

- VDNA needs more information about how VCOM is planned to be used for alias registration. LD

Operation and automation

- both VEDA and VDNA can't justify the cost for all software that is planned to be used for automation. The benefits from the products must be measured and proved at Volvo Data and the result can be used when justifying a product at VEDA and VDA. HR
- VDNA agrees with Volvo Datas platform for automation which will mean that OPS/MVS and AUTOMATE/MVS will be extalled. Due to shortage on resources at VDNA the timeplan that VD has suggested will not be possible to reach.
- automation-meeting that was planned to take place at Volvo Data in May must be postponed until september/october due to delays at VDNA. HR

Communications

- the communications subproject has been restructured and will now be divided in the following subprojects:
1. SNA-Network
VD: Bo Olsson
VDNA: Brewster Evans
VEDA: Cris Vandervelde
 2. IP-Network
VD: Peter Håkansson
VDNA: Steve Morono
VEDA: No participants in the beginning (VTC, VCC in gbg)
 3. VCOM Network Services
VD: Per Ågren
VDNA: Brewster Evans
VEDA: Cris Vandervelde
 4. Basic Services Network (Multiplexor Net)
VD: Hans CJohansson
VDNA: Robert Eriksson
VEDA: Denolf Joost
 5. LAN
VD: Martin Särnberger
VDNA: Robert Eriksson
VEDA: Michel Ardens
 6. Network Management
VD: Bengt Rydberg
VDNA: Ron Casey
VEDA: Frank Moerman
 7. Network Accounting
VD: Hans Orrheim
VDNA: Cliff Thompson
VEDA: Christer Pernblad

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92-05-21

Quality

- a product development plan must be developed by the group that defines how Infoman should be used for Problem and Change. Should each datacenter have its own copy of the product or should one and only one system be used in common by the 3 datacenters? GS
- the group must define how to measure and represent availability and response times. Today the figures mean different things and are not comparable. GS

Accounting

- this subproject has been put on hold deliberately. Although all datacenters have similar problems within the accounting-area each datacenter has to continue working with budgets, productcalculations, etc in its own way until a joint project is started. This will be done later this year when Volvo Data has made plans as a result of the 'EG-project'. TS
- VDNA has some plans to install the MICS-product because the presently used product will be cancelled by the vendor. It is not practical to use the product at VD due to too long time to send the data. We need to standardize how the product is customized and used at our datacenters. TS

Access Control

- the security officer at Volvo Data, Sune Johansson, must be better informed about Volvo Datas global responsibilities and that this requires better information and documentation in english. This is also valid for the Security Committe. TS
- VD will inform VEDA and VDNA how Volvo Data handles authorization levels for operations and systems engineers. CJ
- VDNA experiences that it takes a very long time to grant access to different systems and applications run at Volvo Data. This question will be brought up at the security Committe because this is often due to administrative rules and procedures by our customers. The security committe must discuss this problem and try to find better procedures in order to decrease the time needed. CJ
- VDNA asks for a better consistency and documentation for the delivered rules with MEXPACK. CJ
- the scope for the subproject must be defined. Should all security issues be handled by this subproject or should they be handled by each subproject? E.g. encryption, disaster recovery, network security. TS

Tomas

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Subject: GGG-prot

91-06-27

--- Received from VD.TS 667790 91-06-26 17.30

-> VD.2005RW	RONNY WESTER TEL 031/667759	2005
-> VD.2100LÅ	LARS ÅSTRÖM	2100
-> VD.2103HR	HÅKAN ROBERTSSON 031-667130	2103
-> VD.2200HO	HANS ORRHEIM	2200
-> VD.HAS	ARNE HASSELGREN	2202
-> VD.INGE	INGE FORSBERG	2510
-> VD.BC	BERT CHRISTENSSON 031-667506	2520
-> VD.2510LD	LARS DANIELSSON TEL.031-667479	2510
-> VD.2510CJ	CONNY JOHANSSON	2510
-> VD.PPL	PERRY LUNDQVIST	2540
-> VD.AEY	ANN ELMELAND-YGGE	8010
-> VD.8015GS	GUNNAR SVENSSON	8015

Här är protokollet från GGG-veckan. Jag har skickat det till våra utländska kollegor och gett dem chansen att ge synpunkter på protokollet.

I augusti tar vi tag i det fortsatta arbetet och gör upp planer för de olika aktiviteterna.

Trevlig sommar!

Tomas

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Subject: GGG-prot 91-06-27

Protocol from the 'GGG-meeting' in Gothenburg, june 3rd - 7th.

Volvo Data has a management responsibility not only for the datacenter in Gothenburg but also for VEDA in Gent and VDNA in Greensboro. In order to increase the cooperation between these datacenters Ronny Wester has initiated an activity that is called the 'GGG-project'.

The task for the project is to create a plan for how to standardize our datacenters and increase the co-operation between the datacenters. The reasons for standardization are basically:

- our customers have expressed a need for a commonality between the datacenters. They have asked for similar services from Volvo Datas datacenters and they need a flexibility in exchanging applications and data between the centers.
- our customers have asked for a similar structure for the pricelists from the datacenters so that the prices mean the same and can be compared. This also gives a possibility to compare the efficiency between the datacenters.
- standardized datacenters makes it possible for us to move load between the datacenters in order to efficiently use the capacity installed at Volvo Datas sites.
- standardized datacenters also makes it possible for one datacenter to be backup for another datacenter, both in terms of equipment and personel. One datacenter can be operated remote from another site and we can take advantage of different time zones.
- we can achieve a more efficient use of the skill from our technicians and operations personel. We can exchange manpower between the centers and it is not necessary to 'invent the wheel' more than once.
- achieve an improved quality at the datacenters
- reduce the purchasing costs by buying at the location where the vendors offer the best prize
- it is a strategic issue to have the datacenters look and act as one datacenter

The project is restricted to operations, technical support and communications for the MVS-systems and the network at the 3 sites.

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Subject: GGG-prot 91-06-27

The agenda for the meeting consisted of the selected areas which we had identified as strategic to reach the goals of standardized datacenters. General conclusions made during the meeting:

- we need a strategy for the role, services and functions each datacenter shall provide
- VEDA is much more like Volvo Data than VDNA. VEDA has used MEXPACK for many years and has often used the solutions provided by Volvo Data.
- both VEDA and VDNA are small compared to Volvo Data and because of this it is not always possible to afford the same software and hardware on these locations
- an increased cooperation between the datacenters needs an increased travelling
- MEXPACK is a good base in order to achieve a standardization, increased quality and rationalization
- MEXPACK has to be tailored to a new situation. Before it was a copy of a Volvo Data system, now it must be the glue between 3 datacenters and solve the needs at these 3 locations. The documentation must be improved and all functions must be shipped in a proper way.
- Volvo Data has the biggest manpower and for some areas that requires a lot of resources Volvo Datas responsibilities has to be extended. Instead of running projects at 3 locations we will do it in one and extend the responsibility to also include the other datacenters. It is important to have the participation from the other datacenters in the joint projects.
- common documentation must be done in English
- we need a common defined, agreed and documented naming standard
- we need a common defined, agreed and documented JCL
- VEDA and VDNA employees are VD-employees. This must be communicated and much of the information must be global. One suggestion is to have the employee paper, Terminalen, sent to VEDA and VDNA and have articles translated to different languages.

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Summary and conclusions for the selected topics.

Operations and automation:

- automation of operations is a major project. Volvo Data is spending a lot of resources in this area. This project must be a joint project with participation from VEDA and VDNA. Volvo Datas responsibilities must be extended and the project must pick up the needs for VEDA and VDNA and their current position and define the strategy for the project.
- solutions and products for operation and automation must be shipped in MEXPACK. We need a common mandatory base with local options.
- we have some conflicts regarding used products at the sites but we agreed on using the VD-strategy
- questions with Volvo Datas strategy in this area are when there will be available products and what these products will cost
- when VDNA installs OPCA it might be a good opportunity to change JCL according to a common standard

Storage Management:

- we have different backup philosophies at the datacenters and the responsibility between Volvo Data and the customer differs between the sites
- portable applications need the same functions, services and standards at all locations. Same software for the functions is not always necessary but makes it easier and provides a safer way of ensuring high quality.
- same accounting must be implemented
- the difference in size between the datacenters means that it is not always possible to have the same software and hardware
- Volvo Datas SMS-project must be extended to also include VEDA and VDNA. We need to pick up the needs from VEDA and VDNA and their current position and define the strategy and we need the participation from VEDA and VDNA in the project.

Security:

- security is a global matter and must be implemented in a similar way to achieve a secure environment
- the Security Committe and Security Board have an international responsibility. The rules are set by the Board and we must all follow these.
- Volvo Data must supply VEDA and VDNA with solutions, guidance and information regarding security

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Data Base Systems:

- VDNA needs IMS V3 and CICS V2 before Volvo Data can supply these versions in MEXPACK. VDNA must install the new versions themselves and convert to MEXPACK later this fall.
- software cost is a problem due to different size. VEDA and VDNA can't always afford to install the same tools as Volvo Data. We need to define a common mandatory base and optional software that can be installed.
- Volvo Data developed tools can be used either at Volvo Data or shipped in MEXPACK. We will look into the possibility to ship VINFO and GENI in MEXPACK.

Communications:

- Volvo Data suggests the splitting of the physical network in 3 parts. VEDA will be responsible for the physical network in Europe, VDNA will be responsible for the physical network in North America.
- we need to agree on a common naming standard for the communications area
- Volvo Data (2200) must initiate a project for SNA-coordination. Topics that must be included are responsibilities, the generation process, standards and operations.
- we must agree on a common way of calculating and accounting for network services
- a topic also to be discussed is if we shall have a co-operative operation of the network. Shall the operation be shifted between the datacenters during weekends, nights and vacations?

Accounting:

- we will aim for similar principles of price-calculation and a similar structure for the price lists in 1993. In order to do this we need to define the items in the price list, we need to collect data in order to be able to set a price, we need the same structure for calculation the prices and handling the costs.

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Quality process:

- if it is cost effective we should have the same way of measuring availability and response times in order to be able to compare figures
- at a start we will have separate reports for each datacenter
- VMF must be shipped in MEXPACK to VDNA
- in 92 we will start a project to find a common and better way of measuring response times. This project is a joint project between the locations.
- we must have coordination of changes that affects the other datacenters. A suggestion is to have a flag in the change record to indicate if the change is local or global.
- Infoman and Volvo Data developed tools must be shipped in MEXPACK. We will start a project when the new version of Infoman is to be installed to define the procedures and tools. This project is a joint project between the locations.
- another possibility is to use Infoman for problem and change at Volvo Data. We will also look into the possibility of using QBASE at Volvo Data or shipping the tool in MEXPACK.
- VEDA will start to use Infoman at Volvo Data this fall for problem and change
- we should have the same skeleton for SLA-agreements at each datacenter. Volvo Data have a skeleton that can be used.

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Decisions for the continued work:

- we will have a steering board for the coordination and joint cooperation between the datacenters. The board will also deal with strategic issues and make decisions regarding the joint projects. Ronny Wester will be the chairman. The steering board will meet 2 times a year. The next meeting will take place this year late october or in november.
- we will have a product board that will meet 2 times a year in close connection with the steering board. The purpose with the product board is to exchange experiences, coordinate the product plans and project plans and to coordinate testing and installation of new products/releases. Tomas Svensson is responsible in defining the purpose and the role with the product board.
- installation of MEXPACK at VDNA has the highest priority. It is important to make sure that MEXPACK is designed in accordance with the needs from the 3 locations. MEXPACK must be well documented and all functions must be shipped in a proper way. Critical issues are common naming standards for datasets, SNA components and JCL. MEXPACK must be designed with a common mandatory base and with the possibilities of local options.
- it is important to start activities in defining the principles for a similar price structure for 1993. This requires a definition of services and a similar structure for the calculation of prices and a similar way of handling costs. Ann Elmeland-Ygge is responsible for this activity.
- a project for SNA-coordination must be started after this summer. Arne Hasselgren is responsible for this activity.
- we will start joint projects in accordance to available resources. Automation should start after this summer. Håkan Robertsson is responsible for this subject and will take contacts with VEDA and VDNA. SMS will probably be a later activity according to available resources at VDNA. Lars Danielsson is responsible for this subject.
- each datacenter is responsible for its capacity planning and tuning. Lars Åström will look into the possibility of having a cooperation in capacity planning and tuning and a way of exchanging ideas and experiences.
- a similar quality process is not a prioritized activity for now. Though, VEDA would like to use Infoman at Volvo Data this fall for change and problem. Later this fall we will discuss the use of the QBASE tool.
- we see a need in having video conferencing between the datacenters. Lars Oden is responsible for an investigation of this topic and this investigation must look into the possibilities and the extent of this need between the datacenters.

3/6-91

GGG

Ron Casey	Ronny	Gunnar S	Hita
(Clifford) Thomson	Tommas	Bert	Lye
Hubert Franet	Arne H	Ann	Kjell R

- Strategic plan for some years in January

- Plan 92-94

- Konsolidering

- Arkitektur

 - structure transparent both to system and user.

- SL (AV modellen)

- Kommunikation

- Intern effektivitet

Cliff: 9000-580

250Gb

5800 tape-lib MEMOREX

250' \$ for Disaster Recovery : Philadelphia

10" \$ Yearly budget.

100' - 140' MMS-transac/day

- 2 sites for VTC som här reach op. Skal, shop, VORREWE-etc.

- Reducing CA PRESENCE. "Almost impossible to do business with"
Vill tilläta på alternativt tape kart-syfel senare i år

- CISA/GRETA kandidater för kandidering (samarbete)

- Common product to replace FILEMAN²

- Automation lists/procedures delivered by
MEXPAK. NOT WITH NETWORK BUT WITH THE
PRODUCT IT SCREENS.

PRODUKT PERSONER SKRIVER VÄRDI: En driftmänniska
skriver om: "läsbar form (förstås avop)" värpa
tekniken verifierar funktioner.

- AOS

egenutvecklad metod/procedur för hjälp
att skapa program MS. Kan evl. levereras
via MEXPAK.:

Issuer: 2510 INGE FORSBERG 031-667495

Subject: VD-centers 91-04-26

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--- Received from VD.TS 667790 91-04-26 12.48
-> VD.INGE INGE FORSBERG 2510
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-> VD.HAS ARNE HASSELGREN 2202
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Påminner om vårt möte för att fortsätta diskussion och planering inför mötet med Gent och Greensboro vecka 23! Nästa möte sker tisdag den 7:e maj kl 10-12 i rum 18, DA2N.

Nedan ser ni det memo som jag skickat till Gent och Greensboro. När vi träffas nästa gång är det viktigt att vi har en grov uppfattning om agenda för de olika områdena.

MVH/Tomas

Volvo Data have datacenters in 3 locations: Gothenburg, Gent and Greensboro. Each location is run under local management and with own resources for running the business. Volvo Data in Gothenburg has the superior responsibility for the datacenters.

In order to increase cooperation between the 3 datacenters and offer our customers what they need we need to agree on a standardization of the datacenters up to a level that is justifiable in economical and practical terms.

There are different purposes why we should standardize the VD centers:

- our customers would like to see a synchronization of the services we offer from the different VD centers. This includes things as support (eg help desk), openings hours, availability, security, etc.
- make it possible to easily move applications from one VD center to another (customer demand). This also makes it possible to achieve load balancing between the datacenters.
- we can save money by an efficient usage and a well-established cooperation between the datacenters. We should in an efficient way use our technical and operational resources, not 'inventing the wheel' more than once, etc.

There are 3 areas that are basic in order to achieve cooperation and a standardization between the datacenters:

- a common base SW-level
- common standards and rules for operations
- a common network management

The purpose with our meeting in Gothenburg week 23, june 3rd - 7th, with participants from the VD centers in Gothenburg, Gent and Greensboro is to discuss and agree on a plan to standardize the datacenters regarding services, technical support (base SW-level), operations and network management.

We are preparing the meeting divided in 7 different topics: